

TERMS OF SERVICE

Effective Date: 07/26/2026

These Terms of Service ("Terms") govern your access to and use of the GLIN iOS mobile application (the "App") and related services (collectively, the "Services"). These Terms are a binding agreement between you and GLIN, operating from California, United States ("GLIN," "we," "us," or "our"). Please read them carefully before using the Services.

IMPORTANT: SECTION 17 REQUIRES MOST DISPUTES TO BE RESOLVED THROUGH BINDING INDIVIDUAL ARBITRATION AND INCLUDES A CLASS ACTION AND JURY TRIAL WAIVER. THESE TERMS ALSO INCLUDE IMPORTANT DISCLAIMERS ABOUT PERSONAL CHALLENGES, HEALTH AND SAFETY, AND INFORMAL STAKES BETWEEN USERS.

1. Acceptance of These Terms

By downloading, installing, creating an account for, or using the Services, you agree to these Terms and our Privacy Policy. If you do not agree, do not use GLIN. If you are under the age of majority where you live, your parent or legal guardian must review and agree to these Terms and is responsible for your use.

2. The GLIN Service

GLIN is a private, one-to-one accountability app. Users select a preset challenge or create a custom challenge, invite one friend, agree directly on any informal stakes, and log progress. When either user records progress, the other may receive a push notification.

GLIN has no public profiles, discovery, matching, group challenges, or in-app messaging. Users bring their own accountability partner. Progress is self-reported. We do not verify identity, relationships, challenge completion, or the truth of any log, and notifications may be delayed or unavailable.

3. Eligibility

You must be at least 13 years old and have a valid Apple ID. The Services are not directed to children under 13. If you are between 13 and the age of majority where you live, you may use GLIN only with permission and supervision from a parent or legal guardian. You must use Sign in with Apple and must be legally permitted to use the Services.

4. Accounts and Account Deletion

You may create one personal account through Sign in with Apple. You are responsible for your Apple ID, device, account access, and activity. Contact glinchallengeapp@gmail.com promptly if you suspect unauthorized access.

You may delete your account through the App or by contacting us. Deletion may permanently remove your pair connections, challenges, and progress, subject to limited retention required by law, security, fraud prevention, dispute handling, or our Privacy Policy. Revoking Sign in with Apple may block access but may not itself delete data held by GLIN.

5. Challenges and Accountability Partners

You choose your accountability partner and decide whether a challenge is appropriate. An invitation creates no obligation until accepted. Either user may end a challenge using available App features.

GLIN is only a tracking tool. We are not responsible for a partner's conduct, honesty, reliability, availability, or completion. A notification is not proof that an action occurred and should not replace direct communication outside the App.

6. Informal Stakes

Users may privately agree on informal stakes. GLIN is not a party to any stake and does not recommend, verify, enforce, collect, hold, transfer, escrow, refund, or mediate rewards, penalties, or payments. GLIN is not a betting, gambling, payment, debt collection, or dispute resolution service.

Any stake must be voluntary, lawful, age-appropriate, safe, and acceptable to both users. You may not use GLIN for illegal gambling, unlawful wagers, coercion, threats, humiliation, exploitation, or financial pressure. Users must resolve stake disputes directly. GLIN will not determine who completed a challenge or who owes anything.

7. User Content and Custom Challenges

"User Content" includes custom challenge names, descriptions, and progress logs. As between you and GLIN, you retain any rights you have in User Content. You grant GLIN a limited, worldwide, nonexclusive, royalty-free license to host, store, process, reproduce, and display User Content only as reasonably needed to operate, secure, improve, and support the Services, including displaying it to your paired partner and service providers acting for GLIN.

You must have the right to submit User Content, and it must not violate law, these Terms, or another person's rights. Do not include unnecessary sensitive information. We may remove or restrict content that violates these Terms or creates legal, security, or safety risk. We will not use User Content in public marketing without permission.

8. Prohibited Conduct

You may not use the Services to:

- harass, shame, stalk, threaten, bully, manipulate, or abuse another person;
- coerce someone to join, continue, complete, or pay for a challenge or stake;
- create illegal, dangerous, reckless, self-harming, exploitative, discriminatory, or fraudulent challenges;
- encourage minors to use alcohol, tobacco, controlled substances, or age-restricted products;
- impersonate anyone, submit false account information, or infringe privacy or intellectual property rights;
- introduce malicious code, scrape data, interfere with security, automate access without permission, or gain unauthorized access;
- reverse engineer, copy, modify, sell, sublicense, or commercially exploit the App except where law permits; or
- use GLIN for any unlawful purpose or in a way that could harm GLIN, Apple, another user, or a third party.

We may investigate suspected violations and remove content, restrict features, suspend accounts, or report conduct when reasonably necessary.

9. Health and Safety Disclaimer

GLIN is not a medical, mental health, addiction treatment, nutrition, fitness, emergency, or professional advice service. Challenges may involve exercise, diet, productivity, sobriety, sleep, or other personal goals, but GLIN does not evaluate whether a challenge is safe or suitable.

Consult a qualified professional before starting a challenge that may affect your physical or mental health. Stop any activity that feels unsafe. For an emergency, contact local emergency services. You voluntarily assume the risks of challenges and activities you choose.

10. Privacy and Notifications

Our Privacy Policy explains how we handle personal information and is incorporated into these Terms. GLIN may use Apple push notification services. Delivery depends on Apple, your device, your network, and your settings. We do not guarantee that notifications will be delivered, timely, or accurate.

11. Apple and Third-Party Services

These Terms are between you and GLIN, not Apple Inc. Apple is not responsible for the App, its content, maintenance, support, warranties, product claims, legal compliance, or third-party intellectual property claims. If the App fails to conform to an applicable warranty, you may notify Apple, and Apple may refund the purchase price for the App, if any. Apple has no other warranty obligation to the maximum extent permitted by law.

GLIN grants you a limited, personal, nonexclusive, nontransferable, revocable license to use the App on Apple-branded products you own or control, as permitted by App Store rules. You must comply with applicable Apple terms, including those for the App Store, Sign in with Apple, iOS, notifications, and in-app purchases.

Apple and its subsidiaries are intended third-party beneficiaries of these Apple-related provisions and may enforce them. You represent that you are not in a country subject to a United States embargo and are not on a United States prohibited or restricted party list.

12. Future Paid Features

GLIN is free at launch. We may later offer optional paid features or subscriptions through Apple's In-App Purchase system. The price and material terms will be shown before purchase. Billing, renewals, cancellations, and refunds are subject to Apple's applicable terms and policies. Any auto-renewing subscription will disclose its period, price, renewal terms, included features, and cancellation method. Fees are nonrefundable except where required by law or Apple policy.

13. Intellectual Property and App License

GLIN and its licensors own the App, code, designs, interfaces, graphics, logos, trademarks, branding, documentation, and preset challenge content, excluding User Content. Subject to these Terms, we grant you a limited, personal, noncommercial, revocable license to use the Services for their intended purpose. No ownership is transferred, and all rights not expressly granted are reserved.

14. Changes to or Availability of the Service

We may update, limit, suspend, or discontinue any feature or the Services at any time. We do not guarantee continuous access, preservation of account history, or availability of any challenge template or notification. You are responsible for a compatible device and current iOS software.

15. Disclaimer of Warranties

TO THE MAXIMUM EXTENT PERMITTED BY LAW, THE SERVICES ARE PROVIDED "AS IS" AND "AS AVAILABLE," WITH ALL FAULTS AND WITHOUT WARRANTIES OF ANY KIND. GLIN DISCLAIMS ALL EXPRESS, IMPLIED, AND STATUTORY WARRANTIES, INCLUDING MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE, ACCURACY, NON-INFRINGEMENT, SECURITY, AND AVAILABILITY.

WE DO NOT WARRANT THAT THE SERVICES WILL BE UNINTERRUPTED, ERROR-FREE, SECURE, OR ACCURATE; THAT DATA WILL BE PRESERVED; THAT A USER WILL COMPLETE A CHALLENGE; THAT A PARTNER WILL ACT HONESTLY OR APPROPRIATELY; OR THAT GLIN WILL PRODUCE ANY HEALTH, FITNESS, SOBRIETY, PRODUCTIVITY, FINANCIAL, OR PERSONAL RESULT. SOME JURISDICTIONS DO NOT ALLOW CERTAIN DISCLAIMERS.

16. Limitation of Liability

TO THE MAXIMUM EXTENT PERMITTED BY LAW, GLIN AND ITS OWNER, AFFILIATES, LICENSORS, SERVICE PROVIDERS, AND REPRESENTATIVES WILL NOT BE LIABLE FOR INDIRECT, INCIDENTAL, SPECIAL, EXEMPLARY, PUNITIVE, OR CONSEQUENTIAL DAMAGES, OR FOR LOSS OF PROFITS, REVENUE, DATA, GOODWILL, OPPORTUNITY, OR PERSONAL PROGRESS, ARISING FROM THE SERVICES, A CHALLENGE, A PARTNER, A STAKE, OR A NOTIFICATION.

GLIN'S TOTAL AGGREGATE LIABILITY FOR ALL CLAIMS WILL NOT EXCEED THE GREATER OF \$100 OR THE AMOUNT YOU PAID GLIN THROUGH THE APPLE APP STORE DURING THE 12 MONTHS

BEFORE THE EVENT GIVING RISE TO THE CLAIM. These limits do not apply where prohibited by law, including liability for fraud or willful misconduct.

17. Dispute Resolution, Arbitration, and Class Action Waiver

Please read this section carefully. It affects your legal rights.

Informal resolution. Before filing a claim, each party must give the other written notice and try to resolve the dispute for 30 days. Send your notice to glinchallengeapp@gmail.com with your name, account email or Apple relay address, the facts, and requested relief. The limitations period is paused during this process.

Binding individual arbitration. Except for the exceptions below, any dispute arising from the Services, these Terms, or your relationship with GLIN will be resolved by binding individual arbitration administered by the American Arbitration Association under its Consumer Arbitration Rules then in effect. The Federal Arbitration Act governs this section. The arbitrator may award any individual remedy available in court and may decide issues about the scope, validity, or enforceability of this arbitration agreement, except a court will decide the enforceability of the class action waiver.

The legal seat will be Orange County, California. Hearings may occur remotely, on documents, or elsewhere if required by consumer law or AAA rules. Fees will be allocated under AAA rules and applicable law. Each party bears its own attorneys' fees unless law or the award provides otherwise. Judgment may be entered in any court with jurisdiction.

Either party may bring an eligible individual claim in small claims court or seek temporary court relief to protect intellectual property, confidential information, or account security. Claims that law does not permit to be arbitrated are excluded to that extent.

YOU AND GLIN MAY BRING CLAIMS ONLY INDIVIDUALLY, NOT AS A PLAINTIFF, CLASS MEMBER, PRIVATE ATTORNEY GENERAL, OR REPRESENTATIVE IN A CLASS, COLLECTIVE, CONSOLIDATED, OR REPRESENTATIVE ACTION. THE ARBITRATOR MAY NOT COMBINE CLAIMS WITHOUT ALL PARTIES' WRITTEN CONSENT. YOU AND GLIN WAIVE A JURY TRIAL. This does not waive public injunctive relief where such a waiver is prohibited.

18. Governing Law and Venue

Except for the Federal Arbitration Act, these Terms are governed by California law without regard to conflict-of-law rules. A dispute not subject to arbitration must be brought exclusively in state or federal courts in Orange County, California, unless consumer law requires another forum. Nonwaivable rights under the law of your residence remain unaffected.

19. Changes to These Terms

We may update these Terms for changes to the Services, law, safety practices, or business operations. We will update the effective date and provide reasonable notice of material changes through the App, email, or another appropriate method. Continued use after the new effective date means you accept the updated Terms. If you do not agree, stop using GLIN and delete your account. A change to Section 17 will not apply to a dispute that arose before the change unless you expressly agree or law permits.

20. Suspension and Termination

You may stop using GLIN at any time. We may suspend or terminate access, remove User Content, or discontinue the Services if we reasonably believe you violated these Terms, created legal or safety risk, misused the Services, or continued operation is no longer practical. We may act immediately when needed to protect users, GLIN, Apple, or third parties.

After termination, your license ends. Provisions that should survive will survive, including ownership, disclaimers, liability limits, indemnification, dispute resolution, governing law, and miscellaneous terms.

21. Indemnification

To the extent permitted by law, you agree to defend, indemnify, and hold harmless GLIN and its owner, affiliates, licensors, service providers, and representatives from claims, losses, liabilities, damages, and reasonable costs, including attorneys' fees, arising from your User Content, challenge, stake, conduct, violation of these Terms or law, or infringement of another person's rights. This does not require indemnification for GLIN's own unlawful conduct.

22. Miscellaneous

These Terms and the Privacy Policy are the entire agreement about the Services. If a provision is unenforceable, it will be limited or severed and the rest will remain effective. Failure to enforce a provision is not a waiver. You may not assign these Terms without our consent. We may assign them with a merger, acquisition, financing, reorganization, sale of assets, or transfer of the Services.

Notices may be delivered electronically through the App or account contact information. Headings are for convenience only. No person is a third-party beneficiary except Apple and its subsidiaries as stated in Section 11.

23. Contact

Questions about these Terms may be sent to:

GLIN

California, United States

Email: glinchallengeapp@gmail.com